**Interview**

I interviewed the owner/manager of the organisation and asked him a range of questions about the pub.

1. **How many members of staff work in the pub?**

Me, the manager, three full-time bar staff and three part-time bar staff.

1. **What type of IT systems do you use to run the pub?**

We don’t really have an IT system, its more paper based as it’s only a family run pub in a small village

1. **What transactions do you process?**

Mainly cash transactions from customer to bar staff and also between the pub and suppliers

1. **Do the systems deal with these transactions effectively?**

No, it’s mainly left to the bar staff and a calculator.

1. **As a Manager of the pub, what part of the running of the organisation is the most challenging?**

Keeping up with stock and orders as this can become very confusing and meticulous.

1. **What Organisations do you deal with i.e. Businesses such as Guinness and Government Departments such as The Department of Social Welfare?**

We source our stock through one supplier who get us a range of stock, we deal with the county council for our lease, the revenue commissioners and the Irish Vintners association.

1. **Do you waste any stock due to your current system?**

Yes, I’d say about €10 a week.